## ABA Executive Benchmarking

## OCTOBER 31, 2023

The Advisory Board for the Arts regularly surveys leaders at cultural organizations - including operas, ballets, symphonies, festivals, theaters, venues, schools, advocacy organizations, and museums - about issues relevant to their industries. This online survey was fielded October 17-25, 2023. This is the eighty-third survey of the series and was designed to help leaders benchmark themselves on general fundraising.

## ORGANIZATION OVERVIEW



Fiscal Year Calendar


We operate on a January-December fiscal year, so we will report on 2023 data to date

We operate on another fiscal year cycle, so we will report on our most recently completed fiscal year (e.g., 2022-2023)

## OVERALL CONTRIBUTED INCOME

Range of Operating Revenue from Contributed Income
What \% of total operating revenue came from contributed revenue in the last year?


Contributed Revenue as \% of Total Revenue has Moderately Risen

How has contributed revenue as a \% of total revenue changed from 2019?


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## OVERALL CONTRIBUTED INCOME

## Most Contributed Income Comes from Individuals

What \% of contributed income comes from the following sources in the last year?
1-20\% 21-35\% $\quad 36-50 \%$ - $51-75 \%$ Over $75 \%$ N/A


## Corporate Contributed Income Has Decreased

How has the distribution of contributed revenue sources changed since 2019?


## Fundraising Focus on Annual Fund \& Major Gifts

Where are you focusing your individual giving fundraising efforts?


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## OVERALL FUNDRAISING COSTS

0-8\% of Operating Budget Dedicated to Development \& Fundraising
What \% of your total annual operating budget is dedicated to development \& fundraising?


## Varied Changes in Development Budgets

 Since 2019How has your budget allocated to development changed since 2019?


## DEVELOPMENT STAFF

## Development/Fundraising Teams are 1-5 FTE

What is the FTE staff size of your development/fundraising team?
2\% 0\%

$N=47$

## Most Have Less Than 3 Gift Officers

How many FTE gift officers to you have on your development team?

$N=47$

## Most Development Staff are New to Org

What \% of your development staff has been with your org for <3 years?


Since 2019, Development Teams Have Shifted Staff Internally
How has your development/fundraising team changed since 2019?


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## DONOR RETENTION

## Over 50\% of 2022 Donors Continued Donations This Year

What \% of your 2022 donors donated again in 2023?


## Donor Retention Rate Has Remained Largely the Same

How has your 2023 donor retention rate changed compared to 2019?


## 6-25\% of Current Donors are New

What \% of your current donors are first time donors?
0\% 0\%



Between 6-10\%
Between 11-15\%
Between 16-20\%
Between 21-25\%
Between $26-30 \%$
Between 31-35\%
Between 36-40\%
$N=45$

## \% of Donating Subscribers Varies <br> What \% of your current subscribers also donate?



