

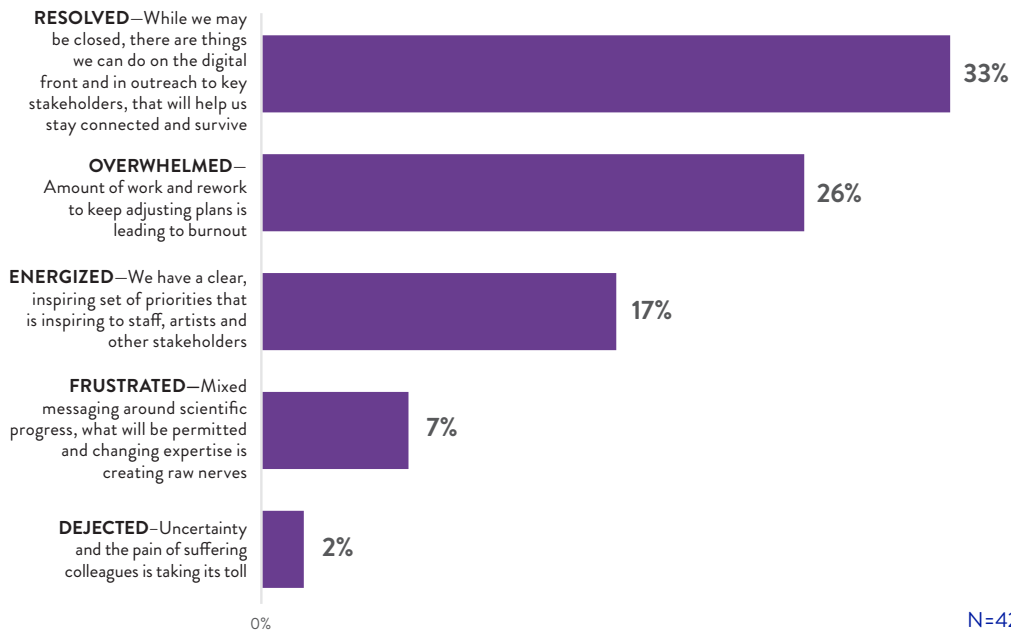
JUNE 18, 2020

The Advisory Board for the Arts surveyed leaders at arts organizations — including operas, symphonies, festivals, theaters, venues, and museums — about the impacts of coronavirus on their institutions. This online survey was fielded **June 3–17, 2020**. This is the tenth survey of the series.

TEAMS & TALENT

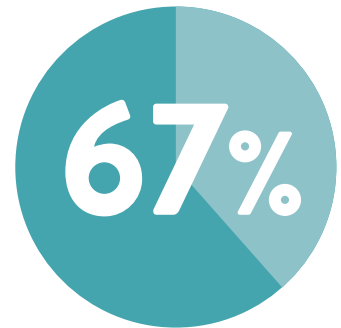
Times Are Hard, But Teams Are Persevering

How Arts Org Employees Are Feeling



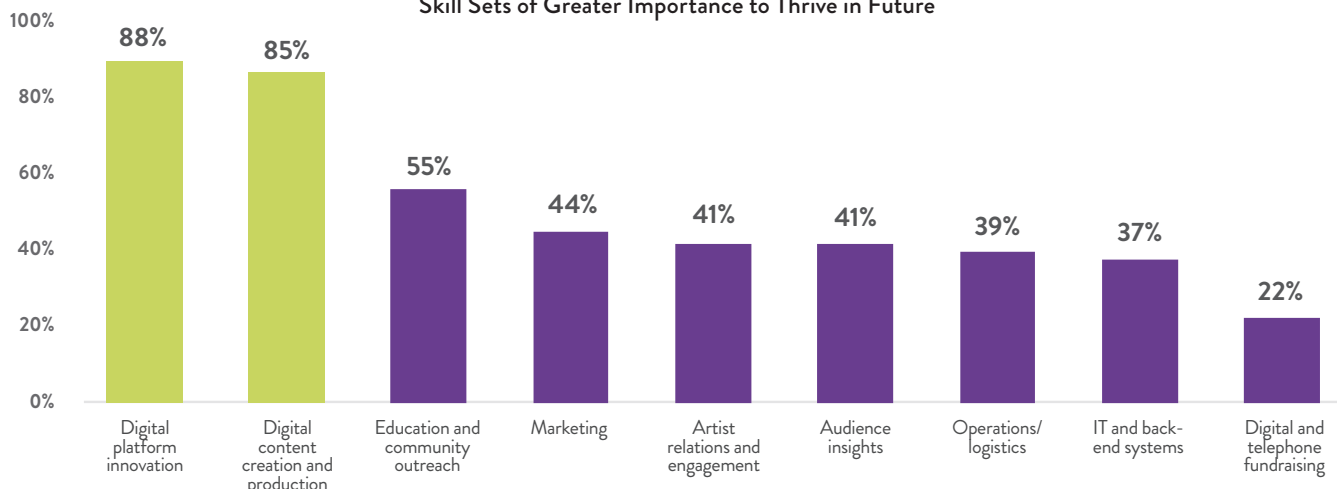
New Skills Needed

Percentage of Required “New Normal” Skill Sets Have on Existing Staff



Digital Expertise Needed for Future Success

Skill Sets of Greater Importance to Thrive in Future



Arts Organization Coronavirus Impact and Response Benchmarking

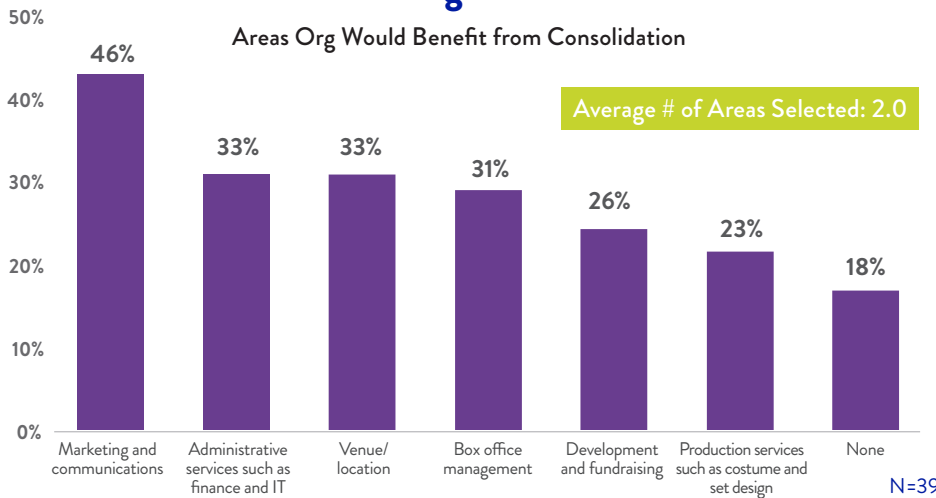
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MANAGING FIXED COSTS

Consolidating For Success

Areas Org Would Benefit from Consolidation



Reducing Fixed Costs High Priority

Importance of Reducing Fixed Costs

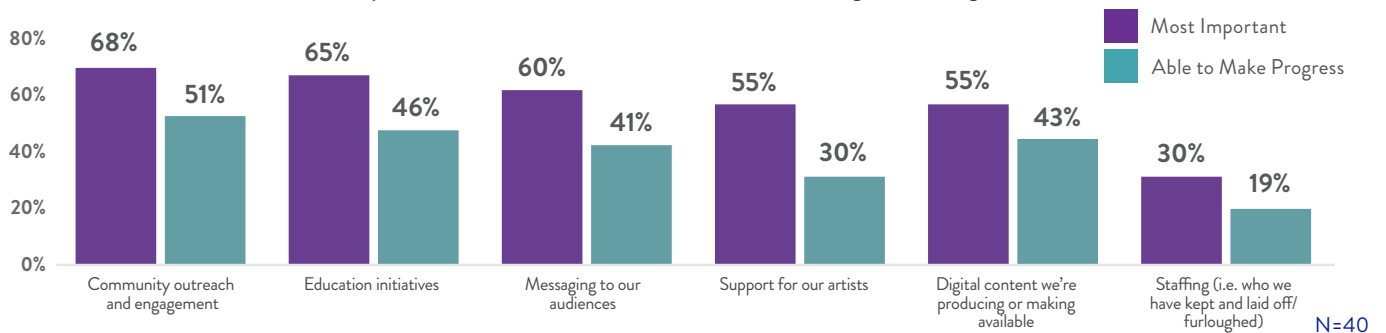
7.1
on a scale of 1–10

N=40

DIVERSITY, EQUITY & INCLUSION

DE&I Important, But Hard to Action During Closure

Most Important DE&I Ideals vs. Most Able to Make Progress During Closure



Taking Action Against Racial Injustice

Arts Orgs' Actions In Response to Recent Events

Public statements of support

Create/highlight relevant content

Opened buildings to protestors

Staff education and training initiatives

Review of policies and hiring practices

Task force to promote diversity